

Errors and Omissions Insurance

Coverage for Your Peace of Mind

When your clients suffer monetary loss due to your actual or alleged mistakes, you risk the possibility of a lawsuit.

A Remedy for Your Risk

Even when these suits are groundless, you will incur legal costs. The costs to defend against these claims and ensuing settlements can be devastating.

To protect against this potentially catastrophic exposure, Roanoke developed a specialty Errors and Omissions (E&O) insurance program. This program offers an array of features and coverage options to help you manage professional liability exposures that affect your business.

Logistics Professionals at Risk

Liability for improper performance of, or the failure to perform your professional services is an exposure shared by all types of logistics professionals. If you are operating as one of the service providers listed below, you can benefit from E&O coverage.

- 3PLs
- Air Freight Forwarders
- Certified Cargo Screeners
- Customs Brokers
- Domestic Freight Forwarders
- International Freight Forwarders
- NVOCCs
- Property Brokers
- Warehouse Operators

E&O Shields You Against...



Documentation errors



Failure to follow shipper's instructions



Incorrect classification of goods



Incorrect quotation of freight charges



Late delivery caused by your negligence



Negligent selection of a carrier

Program Features

Coverage Options

Claims-Made Policy	The most commonly preferred E&O policy format. Simply put, provides today's limits for today's claims.	Cyber Insurance	Roanoke Cyber Suite is a comprehensive cyber insurance solution designed to help you respond to a full range of cyber incidents.
First Dollar Defense	Legal expenses are paid from the very first dollar. You pay no deductible on legal expenses, including attorney fees.	Contractual Liability	This specialized coverage can be endorsed to your policy and covers liability you assume in a written contract or agreement when those terms exceed your standard terms and conditions of service.
Training	We provide you and your staff helpful tips and guidelines to enhance awareness, minimize the risks of E&O claims and best practices for responding to a claim.	Importer of Record	The policy can be extended to cover your liability to Customs and Border Protection when you act as importer of record.
Responsive and Proactive Claims Support	Claims are handled through Roanoke Claims Services, a division of Roanoke Insurance Group Inc. Our team will provide much needed support and guidance through the claims process.	Optional Worldwide Coverage	With a few exceptions, coverage is granted for claims filed against you anywhere in the world.
Financially Strong and Steady Provider	Our E&O program is underwritten by Lloyds of London, rated "A" (Excellent) by A.M. Best for financial strength.		

Your Single Source for Surety Bond, Insurance and ATA Carnet Solutions

Our comprehensive suite of products and services include:

Bond Solutions

- Customs Bonds
- Transportation Related Bonds
- ATA Carnet Bonds
- FastBond™

Insurance Solutions

- Marine Cargo
- Errors and Omissions
- Transportation Legal Liability
- Commercial Property and Casualty
- CoverageDock™
- PolicyTrack™

ATA Carnet Solutions

- ATA Carnet
- Carnet Cargo Insurance
- Lost Document Coverage
- CarnetsOnline™

Specialty Solutions

- Regulatory Defense
- Trade Risk Review

About Roanoke Trade

Roanoke Trade, a division of Roanoke Insurance Group and part of Munich Re Specialty Group Ltd., operates as a specialty insurance broker. Focused on surety and insurance solutions for transportation intermediaries, 3PLs, customs brokers and companies with supply chains, and is a leading provider of customs bonds, marine cargo insurance and ATA Carnets for the industry.

Contact Roanoke Trade To See The Value Of Errors and Omissions Insurance



www.RoanokeTrade.com



1.800.ROANOKE



infospot@roanokegroup.com